

# Job description

## Full-time Dog Care & Welfare Attendant Breslau

*Are you passionate about your work and looking for a way to apply your skills and talents in a meaningful way?*

*Do you have the leadership skills to jump into an organization in the midst of exciting and transformational change?*

At Lions Foundation Canada Dog Guides (LFCDG) we help people with medical or physical disabilities lead independent lives by providing them with a dog guide at no cost to support them in their daily lives. The school is unique in offering 7 different programs serving between 150–200 new clients annually and supporting over 1100 active clients. The school operates out of our central location in Oakville, ON and a breeding and training facility in Breslau, ON with plans to move to our new leading edge facility in early 2023.

### The Opportunity:

Full-time Dog Care & Welfare Attendant – Breslau:

The Dog Care & Welfare Attendant is responsible for maintaining the high standard of care to all dogs housed at the Lions Foundation of Canada Dog Guides (LFCDG) facility. This is an active working position, cleaning Dog Care and Welfare runs and observing canine medical and behavioural changes to report to the necessary departments. This is a physically demanding role requiring the majority of time spent standing, lifting, and bending in all weather conditions. The Dog Care & Welfare Attendant will foster a positive and productive work environment, and supporting a team that can deliver on the assigned work and initiatives. As a member of the Dog Care and Welfare team, the Dog Care & Welfare Attendant is responsible for training new team members, creation and communication of task outlines, and working collaboratively with other team members and departments to ensure the wellbeing of the dogs is paramount. Professional canine care knowledge is preferred.

### Key Responsibilities:

Duties:

- Maintain a clean and safe Dog Care and Welfare environment
- Handle all dogs in a humane and efficient manner
- Walk and socialize dogs while adhering to obedience guidelines as set out by instructors

- Examine Dogs regularly to ensure good health
- Monitor and communicate behaviours or medical concerns in the Dog Care and Welfare department and training environment
- Provide medical care to dogs including medications (oral, topical) and assist providing any necessary support
- Maintain behaviour and health records
- Communicates with Dog Care and Welfare Supervisor, instructors, veterinary clinic staff, and foster families regarding behavioural and medical issues as required
- Accurately follow and modify instructions as needed
- Effectively and efficiently manage veterinary emergencies
- Train other Dog Care and Welfare team members as needed
- Prepare meals and feed dogs, ensuring accuracy
- Bathing and grooming of dogs
- Responsible for inventory and restocking of Dog Care and Welfare departments as needed
- Transport food bags both lifting and driving
- Adhere to all workplace health and safety guidelines, policies, and procedures as outlined
- Safe operation of large fleet vehicles to transport dogs between facility locations, to external veterinary appointments, and veterinary emergency clinics as needed
- Regularly report to Dog Care and Welfare Supervisor on all areas of responsibility

#### Leadership, Communication, and Interpersonal:

- Identifies opportunities to increase the effectiveness, efficiency and quality of the Dog Care and Welfare Department and puts a focus on continuous improvement
- Assists staff with new and ongoing training as required
- Leads by example with dedication to workplace duties
- To work independently without direct supervision
- Open and ongoing communication shift long with coworkers and other departments to ensure all tasks are being addressed

- Accurately and confidently communicate medication usage and post-surgery care to other staff and the dog's caretaker
- Interact with all staff, volunteers, clients, and the public in a professional manner
- Willingness to take on extra tasks and duties as outlined by the Dog Care and Welfare Supervisor

**Contribute to team Effectiveness:**

- Shares in handling workload for positive results
- Works to build collaborative relationships with all LFCDG staff
- Excellent time management
- Closely liaises and collaborates with other departments regarding the dogs in Dog Care and Welfare care to ensure high level welfare in an efficient manner (Dog Care and Welfare Supervisor, Instructors, Veterinary Clinic Staff, Career Change Coordinator, and Puppy Program Staff)
- Fosters knowledge-sharing and communication across all departments and across the organization to ensure collaboration and informed work
- Provides any necessary Dog Care and Welfare care for any LFCDG while on Dog Guides Canada property (puppies, dogs in training, breeders, etc.)
- Maintain program specific training when walking or exercising dogs as per the instructor's request
- To cover shifts at the alternate facility when needed
- Performs other duties as required and as requested

**You will bring to the opportunity:**

- Minimum completed: High school or equivalent education
- Proven animal care in a professional environment – 1 year
- Post-secondary education in Animal Care or Veterinary Technician training an asset
- Professional grooming experience an asset
- Ability to identify signs of canine ill health and treat as prescribed
- Demonstrated capacity to work in a busy and noisy work environment
- Demonstrated capability in problem-solving and reasoning

- Proven ability to foster positive, productive working relationships
- Positive attitude, and ability to work independently and as part of a team
- Ability to lift 50 lbs. of food products and dogs weighing 60 lbs.
- Efficient use of PCs; the Internet; MS Word, Excel, and Outlook. Ability to learn new software
- Very strong interpersonal and communication skills – both written and verbal
- Effective time management skills
- Excellent and demonstrated organization skills with the ability to effectively prioritize workloads. multi-task, respond adeptly to shifting priorities and act quickly to immediate needs
- Ability to work a flexible schedule when required
- Minimum valid G2 Drivers License with a clean driving abstract required
- Reliable transportation and comfort travelling in all weather conditions
- Comfortable driving large fleet vehicles
- Ability to work physically in all weather conditions
- Perform strenuous physical tasks on a daily basis
- Vulnerable Sector Police Background Check required
- Organized and likes to clean
- Enjoys working with dogs
- Likes to be busy and enjoys repetitive work

Despite these interesting times, if you are looking for a challenging opportunity to demonstrate your leadership and operational capabilities and a place to let your innovative thinking shine, please send your resume and a cover letter stating why you are interested in becoming LFCDG's next Full-time Dog Care & Welfare Attendant and how your skills set you apart.

LFCDG welcomes applications from people with disabilities. Applicants will be provided accommodations during the application process if needed. We thank all

applicants for their interest and advise only successful candidates will be contacted for the next steps in the application process.

Job Type: Full-time

Salary: From \$15.86 per hour