

Health Help (Always notify your puppy rep of any health concerns)

Diarrhea or loose stool

At home advice: If puppy develops diarrhea or soft stool without blood and is otherwise bright and well, then try feeding a bland diet (white rice and lean chicken) in 3-4 small meals per day for a period of 5 days. Once the stools have been solid for 1-2 days you can gradually switch back to the kibble slowly. The amount of food should equal their kibble amount. Make it 1/3 protein and 2/3 rice.

When to book appointment: If no improvement with bland diet within the 24-36-hour period, an appointment is needed. Contact your puppy rep to arrange. Please bring the most recent stool sample possible.

Urgency of appointment: If puppy has low energy level, lack of appetite, drinking less than normal, vomiting, under 4 months of age, please contact puppy rep immediately.

Vomiting

At home advice: If puppy has not eaten for many hours, they may vomit bile as their stomach is empty. If puppy is vomiting consistently after eating, fast the next meal then feed half the normal amount of kibble and make sure it is soaked in water.

When to book appointment: If no improvement within the 24-36-hour period, an appointment is needed.

Urgency of appointment: If puppy has low energy level, lack of appetite, drinking less than normal, diarrhea, under 4 months of age, please book a vet appointment immediately.

Eye infection

At home advice: Clean eyes frequently with a warm damp cloth and see if any improvement over the next 1-2 days. For poodles, clip their face short, so debris and bacteria can't become trapped by the hair close to the eyes. This is a very easy way for reinfection or chronic infections to occur.

When to book appointment: If there has been no improvement after 1-2 days of frequent cleaning of goopy eyes, they should be seen for an appointment.

Possible UTI or urinary issues

At home advice: Be mindful of the time of year (i.e. winter with snow, summer with lake water/puddles and ice cube treats etc.). First, monitor water intake for a few days, measuring how much water they are actually drinking, and ensure the dog is being relieved on a set schedule (every 2 hours would be sufficient).

When to book appointment: If there has been no improvement after 2-3 days of monitoring water intake and relieving dog on set schedule, contact your puppy rep for an appointment. Usually low urgency, but next day appointment would be ideal.

Ear infection

At home-advice: Keep ear clean and dry. Clean ear with dog ear cleaner until the appointment.

When to book appointment: Typically, a vet visit is always required. By the time the inflammation/smell/infection is noticeable, it likely requires medications to treat and clear an infection.